

Happy, Healthy, at Home

Newsletter

An important step forward for Farnborough

NHS North East Hampshire and Farnham CCG has been working with local people and partners to identify the health and care needs of the area.

A new Farnborough-based health centre has been proposed, as the town’s current facilities are reaching capacity from growing demand, and a new centre will provide the opportunity to provide GP and other health services in a new way, and help people to manage their own health more effectively.



The Voyager Building in Apollo Rise, Southwood

The CCG was successful in obtaining planning permission for a change of use of the Voyager Building in Apollo Rise, Southwood Business Park in November last year and we will continue to engage with stakeholders and local people and listen to their views.

Councillor Barbara Hurst, Cabinet Member for Planning and Economy at Rushmoor Borough Council, said: “Improving the health and wellbeing of our residents remains a major priority for the council and our residents have a right to access good quality health care facilities locally.

“We hope this latest step brings a new facility that will increase the number of spaces for new patients. Several GP surgeries in Farnborough have already reached capacity and with the local population projected to grow it is vital that new facilities are created as soon as possible.”

Dr Karl Bennett, a Clinical Director of the CCG, said, “This is a much-needed project for the whole of Farnborough – to provide a hub for important services to support the whole locality.

“We now have the opportunity to work in a different way, providing the right care for people, at the right time and in a convenient location.”

IMPACT

- A dedicated health facility for Farnborough
- Enhanced services within the local community
- Bringing the town in line with neighbouring areas
- Providing extra capacity for GP practices

**HELP US
HELP YOU**

STAY WELL THIS WINTER

Children aged 2 or 3, pregnant women, people with long-term health conditions and those aged 65 or older should get their free flu vaccine

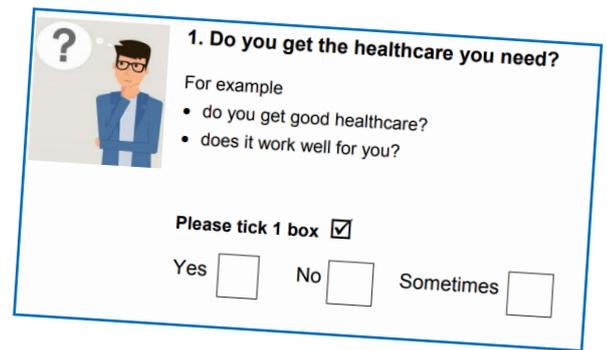


Equal access to fair, respectful services - can you help?

As the commissioners of the majority of health services for the population of North East Hampshire and Farnham, it is important to us that these services meet your needs.

Not only do we want the services to help you improve and maintain your health, we want them to be available to all local patients, regardless of who they are.

The best way for us to find out how well this is being done is by you telling us about your experiences of local services.



1. Do you get the healthcare you need?
For example

- do you get good healthcare?
- does it work well for you?

Please tick 1 box

Yes No Sometimes

We have launched a survey to find out from you what works well, what doesn't work and how we can improve. Your comments will help develop better services for everyone.

The survey has been running from 17th September and will close on November 30th. You can access it through the NHS North East Hampshire and Farnham website:

<http://www.northeasthamshireandfarnhamccg.nhs.uk/get-involved/we-want-to-hear-from-you>

You can also fill it out online or download a copy, with an easy-read version available if required.

We hope that as many local people as possible can complete the survey to help us gauge what you think of the services that we plan and pay for on your behalf.

If you need any information you can contact us by the following means:

Email: nehfccg.qualityteam@nhs.net

Tel: 01252 335154

Post: NHS North East Hampshire and Farnham CCG

4th Floor, Aldershot Centre for Health

Hospital Hill

Aldershot GU11 1AY

(please also send/deliver any completed paper copies of the survey to this address)

IMPACT

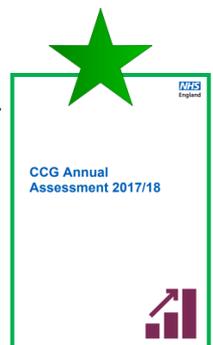
- Better, fairer and more respectful services
- More effective service improvements

- More engagement with local people
- Collaboration on service design

CCG rated outstanding for second year running

North East Hampshire and Farnham has achieved an 'outstanding' rating for the second year in a row in NHS England's annual CCG assessments.

NHS England has a statutory duty to undertake an annual assessment of CCGs. The annual assessment is derived from our performance in 51 indicators, including: **cancer, dementia, diabetes, mental health** and **urgent and emergency care**. Leadership and CCG finances are also assessed.



For the quality of our leadership we have been awarded a green star, with finance also receiving a green rating - a great achievement. To be assessed as outstanding last year was fantastic but to retain it this year shows the relentless commitment from staff to ensuring our local community receives the best possible health and care.

The complete national ratings can be found here:

<https://www.england.nhs.uk/publication/ccg-annual-assessment-2017-18/>

IMPACT

- National endorsement of local performance

- Reassurance for local population